



Utility Regulation and Competition Office

Summary of FOI Requests 2026

1. FOI 116315

On 14 January 2026, the Applicant requested records relating to the findings of the 2003 Auditor General's Report concerning CUC, including alleged consumer overcharges and any reasons why no action was taken to recover funds or penalize CUC. The Applicant was advised that the report predates the establishment of the Office and, following a search of records held, no documentation was identified showing what actions, if any, were taken after the report was issued. The Applicant also requested documents or information concerning solar and/or battery storage installations at facilities owned or operated by CUC. The Office advised that it does not hold any records or information responsive to this request.

The Applicant requested records relating to emissions, including diesel particulate matter, generated by CUC's operations. The Office advised that it does not collect, maintain, or record information of this nature and therefore holds no responsive records.

2. FOI 116650

On 10 February 2026, the Applicant requested a map and the precise location of certain critical national infrastructure situated within Grand Cayman. It was determined that disclosure of the requested information, including the location and mapping of critical national infrastructure, could reasonably be expected to prejudice the security of the Cayman Islands. Accordingly, the applicant was informed that the requested records were deemed exempt from disclosure under section 15(a) of the FOI Act (2021 Revision), and access was therefore refused.

4. FOI 119155

On 2 September 2026, the applicant requested copies of the new 25-year licence with CWC which took effect on the 1 August 2026, including any addendum/s, schedule/s or attachments, including any mandated customer service, financial performance, or safety standards. 2. The various Board minutes, discussion papers, public consultations, final determinations etc that support the rationale of the various terms and the rate structure provided for in the new licence the previous CWC licence. 3 The published CWC rates before the effective date of this new licence. 4. The published CWC rates after the implementation of the newly agreed licence. 5. Any communication or directions OfReg required of CWC to publish to its customers regarding the licence agreement, or any of the terms therein that will impact customers now and in the future eg. water rates, charges, tariff calculation and increases for future year. The applicant was provided with the following links <https://www.ofreg.ky/water/water-publications>
<https://www.ofreg.ky/annual-report>

<https://www.ofreg.ky/board-of-directors-meetings>